



General hotel regulations

All persons staying at the Hotel, during their stay, shall be subject to these Regulations, which are considered a contract of adhesion that must be complied with. Otherwise, the management reserves the right of admission and stay.

Guests and invitees

- All guests must check in and pay for their entire stay upon arrival. Consumption generated during your stay will be charged to your room and will be paid at the end of your stay.
- Exclusive day pass for guests of our guests, check conditions at the reception desk.
- Reception hours from 7 a.m. to 10 p.m.
- Check-in 3 p.m.
- Check-out 11 a.m.
- For complaints and/or suggestions, please address them to the reception.
- Permanent contact via WhatsApp.

The pool

- Pool hours from 7 a.m. to 10 p.m.
- Extra towel service: 100 pesos.
- It is mandatory to shower before using the pool.

Other schedules

- Bar hours from 7 a.m. to 10 p.m.
- Quiet hours from 10 p.m. to 8 a.m.
- Restaurant hours from 8 a.m. to 9 p.m.



- Beach Service hours from 10 a.m. to 5 p.m.

Services

- All guests must check in and pay for their entire stay upon arrival. The consumptions generated during your stay will be charged to your room and will be paid at the end of your stay.
- Laundry service on request at the front desk.
- Food and beverages from outside the Hotel are not allowed.
- If you wish to have your towels changed, please place them in the basket in your bathroom.

Coexistence

- The use of portable loudspeakers is not permitted and we ask for a responsible use of the volume of tablets or cell phones.
- Smoking is not allowed inside the rooms.
- Any damage caused by guests to objects, goods, furniture or property owned by the Hotel shall be their sole responsibility and they shall pay for their repair.

Responsibility and environment

- Please turn off lights, fans and air conditioners when you are not in the room.

These regulations governing the rules of coexistence of the Hotel Boutique La Alberca have been designed to make the stay of all our guests pleasant, comfortable and enjoyable.

THANK YOU FOR RESPECTING THEM AND ENJOY YOUR STAY